

INDUSTRY RECOGNITION

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For Immediate Release:

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Professional Carpet Systems (PCS) is pleased to announce that they have recently been moved to the forefront of the Carpet Cleaners highlighted on **“EthicalServices.Com”**. This website is a resource for consumers looking for contact with Ethical, Honest carpet cleaning companies and it has been highlighted on ABC’s 20/20 show where “bait and switch” tactics have been investigated.

Len Hume, President of PCS explains that this level of profile on the website is only attainable by home maintenance companies that promise and have demonstrated a high level of honesty and integrity in their dealings with their customers. “It is a privilege to be rated so highly” and “a responsibility at the same time.”

Two of the many commitments that must be adhered to are – To always provide guarantees for your work and – Never use bait and switch tactics –(this is where companies use the promise of low prices to get into your home – only to explain that extra services are required to actually satisfy your service requirements)

Professional Carpet Systems is now in it’s 15th year of business providing residential and commercial cleaning to the Niagara Region with certifications in *Carpet, Upholstery, Water Damage, Repair and Re-install Services*. **Professional Carpet Systems is a member of the St. Catharines Chamber of Commerce, and EthicalServices.com**. They can be reached at pcsniagara.com, 1-800-361-1919 for 24 hour Emergency Response Services or at 300 Welland Ave., Unit #3, St. Catharines, Ontario.